



WellCare of Nebraska

Home and Community-Based Services Presentation
September 29, 2016



Program Strategy



Population Management

Wellness & Prevention

- Health Risk Assessments
- Cancer Screenings
- Preventive Health
- Care Navigators
- Population Health and Management



Intensive Care Management

Acute Care

- ER & Urgent Care
- Pharmacy Management
- Inpatient Case Management
- Discharge Coordination
- Preauthorization
- Nurse Help Line
- Complex/Catastrophic



Chronic Care Management

Chronic Care

- CHF, Diabetes, COPD, Asthma, CAD
- Renal
- High Risk Pregnancy
- Transplant & Cancer
- Wound Care
- HIV



End of Life

Palliative Care

- Hospice
- Home Care
- Family Support
- Social Service
- Religious Support
- Advanced Illness Management

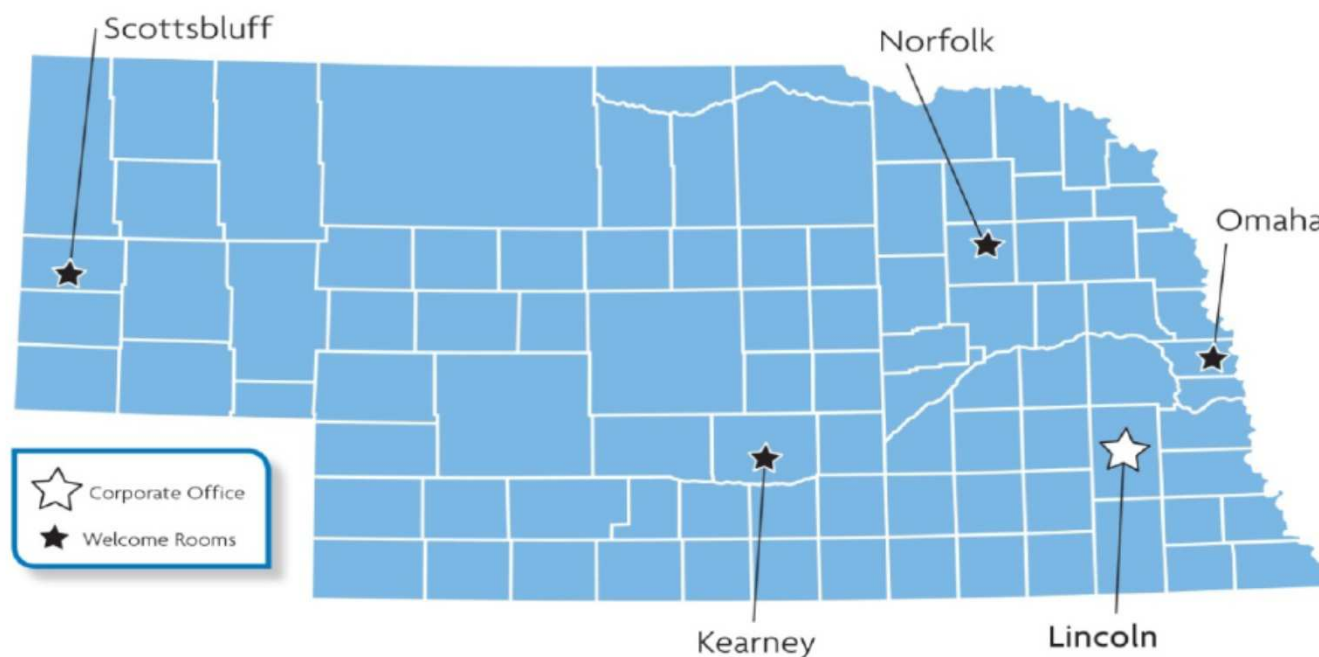
“Be there when I need you”

“Help me stay healthy and navigate the system”

Help me stay at home”



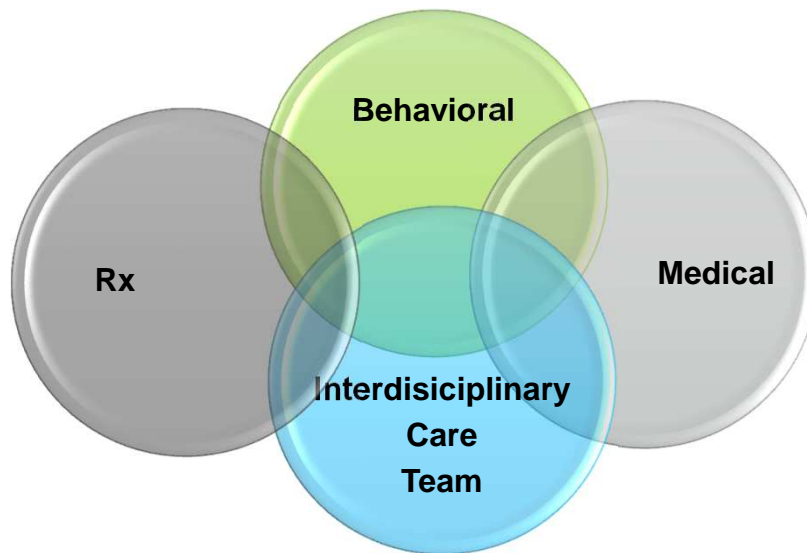
WellCare of Nebraska will have Care Managers in our offices located throughout the state.



Integrated Care Management Principles



Goal: to meet our members' Medical, Behavioral and Pharmacy coordination needs in one cohesive system



- One care management team
- One health risk assessment
- One treatment planning process
- One data source, one health plan
- Improve care health outcomes
- Improve care coordination
- Improve quality

WellCare's integration goal is to develop targeted Integrated Care Programs between Medical, Behavioral Health and Pharmacy to identify members who have or are at high risk for developing co-morbid, chronic disease states. We strive to ensure that they receive quality medical and behavioral health care from an interdisciplinary team in an appropriate setting, resulting in an improved outcome for the member.

Care Management Programs



- ***Asthma***
- ***Chronic Obstructive Pulmonary Disease***
- ***Coronary Artery Disease***
- ***Congestive Heart Failure***
- ***Diabetes***
- ***High Risk Pregnancy***
- ***Hypertension***

Individual Program Design

- Assess clinical condition(s)
- Tailor to member's understanding
- Develop member-specific goals:
 - Better self management
 - Educational needs
 - Improved health outcomes

WellCare's HCBS Approach



Early identification and interaction with key stakeholders and influencers to understand the local issues

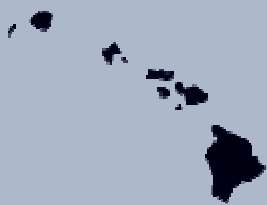


Develop partnerships with local providers and support systems across the state

WellCare Experience in HCBS



WellCare has been supporting home and community based services in multiple locations over the past five years. This provides us an opportunity to address local needs while also building enterprise-wide strategies to further support waiver populations and create improved processes.



Hawaii

- HCBS integrated into acute care contract
- Foster Care Program
- Multiple island footprint
- Number of members- 47,269



New York

- Long term support and services
- Number of members- 104,965
- Multiple county footprint
- In home services



New Jersey

- Dual Demonstration contract
- Behavioral health programing
- Developmental Disabled included in the population
- Number of memebbers-56,986